

OVER

100

REASONS
TO DO
BUSINESS
WITH



InnoTek
computer consulting, inc.



Why Choose Us



Fred Reck began his IT career working for IBM in their systems integration and training division. In 1999, he founded InnoTek to serve local businesses in the Bloomsburg area and help usher them into the 21st century. Since then, he has advised more than 300 businesses in NE Pennsylvania on thousands of technology issues, working with clients to implement technology improvements that lead to tangible results -- increased efficiency, security, and profitability.

Fred also believes in the power of teamwork - which has been a critical factor in InnoTek's success over the last 20+ years. Fred knows that no one knows everything, so he works with peer groups of thousands of IT companies and MSPs worldwide to ensure InnoTek is staying ahead of the curve in adopting new technologies and preparing for new threats to clients' security. When you work with Fred and the rest of the InnoTek team, you can have confidence knowing you have the advice of the top minds in the industry just a phone call away.

The team at InnoTek isn't surprised by the company's rapid growth; in fact, they're constantly looking for new ways to improve and new areas to expand into. Having started in small-town Bloomsburg, InnoTek now has customers not only around Northeast and Central Pennsylvania but in New Jersey, New York, Maryland, and even in Canada and Costa Rica!

Fred Reck
CEO



Community Involvement

Connecting is What We Do Best

Fred and the rest of the InnoTek team believe in giving back to the community. As part of our ongoing partnership with Bloomsburg Theatre Ensemble (BTE), we regularly donate services and funds to support the arts and the many great things BTE does for the community – like TreeFest! We volunteer our time to clean up and help out at various events in our own individual communities, such as the Hazleton Clean Up Day, and CleanScapes River Cleanup in Lock Haven. We donate to and work with local and national foster care and orphanages such as United Charities and Raintree Family Services to support their endeavors and ensure that underprivileged children in our communities are cared for. We're always looking forward to expanding our efforts to give back in more ways throughout 2023 and beyond.



Credentials, Awards & Certifications

All Engineers complete a 45-day training and orientation on InnoTek systems and Product Lines.

All employees are subject to a criminal background check and fingerprinting through Pennsylvania State Police as a condition of employment. All engineers have completed a Level 4 CLEAN Security Awareness Training through PA State Police and signed an FBI Criminal Justice Information Services Security Addendum.

All employees sign a nondisclosure agreement in which they promise to protect the confidentiality of our business and clients during their employment at InnoTek Computer Consulting.



SERVICE TECHNOLOGY TEAMS

Columbia & Montour County Small Business of the Year - 2014

Channel Futures MSP501 - #207 - 2022
(global rankings) #442 - 2018

PA Business Central NEPA Top 100 Organizations - Feb 2019

Best of Hazleton - Best MSP 2021 & 2022

**InnoTek is proud to have
more positive business
testimonials than any other
MSP in Pennsylvania!**

Read on to see just a few!

InnoTek's leadership team has:

- Decades of IT experience
- Multiple BS and MBAs in Technology, Cybersecurity, and Digital Forensics
- Certifications include CISSP, GSLC, Security +, PA State Police CLEAN, SAT Certification, CJIS Level 4, and more!

InnoTek's leadership team works with other IT Firms, MSPs, and National Mastermind groups - often in a leadership role.

- Collaborate
- Share best practices
- Stay on cutting-edge technologies and national standards.

Our expert staff are members of distinguished professional groups, including internationally recognized organizations, such as:

- ISSA
- ISACA
- PMI
- and the FBI InfraGard.

“Top Notch Service, Especially During This Pandemic. Thank You!”



“When Pennsylvania issued a stay at home order I was requested to work from home. I contacted InnoTek to see about getting remote access to my work computer. Within less than thirty minutes the team had me up and running and spent some extra time working out a few bugs. They also called me a few days after to check in to make sure I wasn’t having any issue. Top notch service, especially during this pandemic. Thank you!”

-Jeff Sutton, Hemlock Township Administration

“InnoTek Keeps Us On The Field And Off The Bench!”

“After getting set up with InnoTek it was clear how much of an improvement was made in our day to day operations. From standardized desktops to workstation virtualization, our network runs great! Backups are current and maintained, and support is only a phone call or e-mail away. InnoTek researches new technology and makes sure we have the best tools for All Sports America to run smoothly. Thanks Fred!”



-Richard Rock, All Sports America

“InnoTek’s Knowledge, Experience, And Responsiveness Allowed The Team On Our Healthcare Project To Complete On Time Within A Fast-Paced Schedule.”



“InnoTek’s knowledge, experience, and responsiveness allowed the team on our extensive healthcare project to complete on time within a fast-paced schedule. I would recommend InnoTek for any IT infrastructure and security needs.”

-Brent Spangler, JPT Healthcare Consultants

“In Our Business, Response Time Is Very Important. We Cannot Afford To Have Any Down Time And They Make Sure Of That”

“We use InnoTek because they make our technology so convenient. Their technicians are excellent and they are always responsive to our needs. In our business, response time is very important. We cannot afford to have any down time and they make sure of that. Their ability to monitor our system from their office is very important. They know we’re down before we even know we’re down. The fact that they can do everything remotely is a HUGE convenience.

If anyone is looking to upgrade their system or looking for another IT partner, please seriously consider InnoTek. Call me and I’d be happy to discuss it with you. We are that happy.”

-Tom Rachael, PALCO Federal Credit Union

“The Tech End Of My Profession Can Be Frustrating And Intimidating. You Help Calm The Storms!”

“InnoTek’s technicians are always quick to respond and keep us running. The tech end of my profession can be frustrating and intimidating. You help calm the storms!”

-Dr. David Hamilton, Hamilton Dental Care

“InnoTek Can Be Relied Upon To Provide Your Organization Great IT Services At A Reasonable Price!”

“Fred Reck is a rarity in business today: Someone you can trust to do what is right for your company when no one is looking. InnoTek can be relied upon to provide your organization great IT services at a reasonable price. I have known Fred for several years and he has never let me down. I encourage you to consider giving InnoTek Computer Consulting a try!”

-David Russell, Success With People

“Until we signed up with InnoTek, I was always afraid that one day something was going to happen and we were not going to have a backup to rely upon. Since signing up with InnoTek, our fears are completely gone. I know our data is being backed up 24/7 and they are constantly monitoring our network and computers. We do not have to worry about a thing--we let InnoTek do the work. They take the time to help you understand the difficult terminology and processes when it comes to technology.

We highly recommend InnoTek for all of your technology needs!”

***-Trish Litterer,
Sensational Sweets***

“I appreciate the consideration, patience, and quick resolution to my issue.”



“I appreciate the consideration, patience, and quick resolution to my issue with accessing my email. Thank you! Went above and beyond in assisting me in providing the information to another agency as soon as possible.”

-Angelo Gadola, Hazleton Police Department

“InnoTek Continues to Deliver Exceptional Customer Service...”

“InnoTek continues to deliver exceptional customer service with all communication support pre- and post-construction.”



-Andrew Sack, Ilera Healthcare

“Extremely Responsive and Professional”



“Curtis and Fred of InnoTek Computer Consulting are extremely responsive and professional. Their quick response and availability help keep us on track and allow us to be proactive with our systems and needs. So grateful to consider them part of our United Way Hazleton team!”

-Sheryl DiSabella, United Way of Greater Hazleton

“We Get the Service We Know We Deserve and It Is Always Timely!”

“InnoTek always does a GREAT job! We get the service we know we deserve and it is always timely!”

-Lloyd Breuer, Wilkes Pools



“Fixed My Printer Issue Like it Was Nothing.”

"It's frustrating when I can't fix what's wrong myself (I am not tech savvy). When I called yesterday, William was so kind and patient (as always) and fixed my printer issue like it was nothing. Thanks so much!"

-Kim Erwine, Hamilton Dental Care



“Job Always Well Done!”

"I must say that We always get the highest assistance with ALL the Techs. I spoke with Curtis, and Amy and A third agent who I had to hang up with because my boss was calling me. So all three get 1000% Kudos for a JOB ALWAYS WELL DONE!"

-John Simkovich, Hazleton Police Department



“I Should Have Started Using Their Services 20 Years Ago!”

“The InnoTek team and the services they provide are always excellent. I should have started using their services 20 years ago!”

-Dave Whitenight, Whitenight Auto Body





"Awesome job!!!"

-Joseph Terry



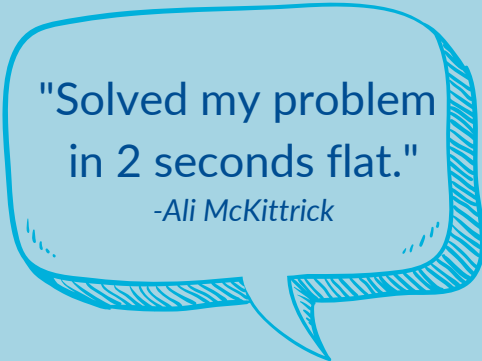
"Amy was great!"

-Jennifer Hennessy




"Quick and courteous!"

-Catherine Bram Usera



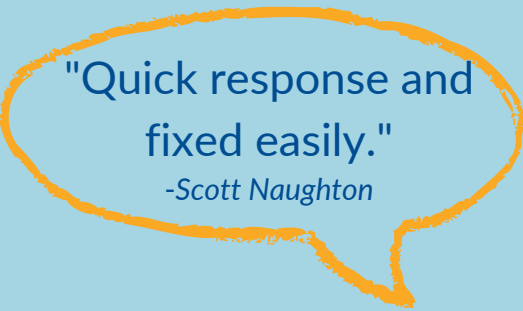
"Solved my problem
in 2 seconds flat."

-Ali McKittrick



"Excellent help,
prompt and
professional!"

-Dave Zeitler



"Quick response and
fixed easily."

-Scott Naughton

“InnoTek Has Allowed Me To Accomplish Much More Throughout Each Work Day Than I Have Since Day One At My Company!”



“I, as many others, rely on technological advances in order to complete basically any task in the office. As one can imagine, it is quite discouraging when the tool used to manage customer’s accounts on a daily basis, glitch so much so that it prevents performing simple tasks at even a satisfactory level.

It is with great appreciation to the team at InnoTek that I am no longer dealing with such issues. The InnoTek team have surpassed my expectations with their dedication and diligence to resolve my concerns. In doing so, InnoTek has allowed me to accomplish much more throughout each work day than I have since day one at my company. I look forward to working with their team again!”

-Jessica Brannon, Remit Corporation

“I Have Never Been Let Down!”

“InnoTek, your team does an AWESOME job- I have never been let down!

Thank you for your service!”

-Gloria Bobersky, Berwick Area Joint Sewer Authority



“A Local Company with a Big Heart Supporting Friends and Neighbors!”



“We were always hesitant to start the process of hiring an IT firm. It seemed like a mountain climb, especially when we were in the middle of a technical issue. We are happy we found InnoTek. Now we have peace of mind and our system runs better than ever. We are confident in their ability to provide quality service in a reasonable amount of time.

InnoTek is a local company with a big heart supporting friends and neighbors where customer satisfaction is key. Give them a call.”

-Doug Hopkins, Pump House Weddings

“Your Expertise, Knowledge, And Focus on Quick Response And Customer Satisfaction Is Superior!”



“You have already earned my recommendation of InnoTek’s services to my friends and colleagues. Your expertise, knowledge and focus on quick response and customer satisfaction is superior.

Thank you InnoTek!”

-Gayle Hine, Hutchison Insurance

“I Was Extremely Pleased With The Service They Gave Me And The Price They Charged Was Definitely Fair!”

“Several weeks ago, I was experiencing some serious computer issues in my office. I run an insurance agency in the Bloomsburg area, and the computers are the life’s blood of my business. It was very troubling that I could not get a prompt appointment from my previous computer tech agency, and when they finally did respond, they made more problems for me than I had before. I was told that I do not spend enough money for them to take care of my business.

That is when I contacted InnoTek. They were a savior. The crew at InnoTek came to my office the very next day and within two days, they had my office running better than it ever had before. I was extremely pleased with the service they gave me and the price they charged was definitely fair. They treated us like we really meant something to them. I would not hesitate to recommend the people and services at InnoTek to any of my friends or clients. Thank you for taking care of us.”



-Reade Taylor, Zimmer Insurance Agency, Inc.

“Not Only Did They Complete a Security Audit For Us, But They Gave Recommended Solutions For The Problems Discovered.”



“I was very pleased with the security audit that InnoTek has performed for us. Very friendly and helpful staff. Not only did they complete a security audit for us, but they gave recommended solutions for the problems discovered. They also go beyond the scope of service provided to answer any other question you have about your technology environment. It’s nice to have people like this in the area that we can count on. Thank you Fred, and anyone else that worked with us behind the scenes.”

-Chad Sawyer, Thompson Mailing

“We are so happy with the VoIP telephone system that InnoTek Computer Consulting installed. The ability to have multiple extensions makes things so much easier around our office. The best thing about our VoIP system is the flexibility it provides our employees with. Our new phone system has provided us with so many great features, all at a lower price than our previous system! Not only is it extremely easy to use but it also helps to make our day much more convenient!

Thank you InnoTek!”

-Deb Gallagher

Bloomsburg Theatre Ensemble

“Everyday Proves I Made the Right Call.”



“During implementation of our VOIP project, our old fax machine suddenly stopped working. We were unable to fix the problem ourselves, and we had two faxes that had to go out (one was urgent, one was critical). Curtis from InnoTek called and said he would be at our store in 30 minutes. Once I knew InnoTek was going to be onsite to resolve this, I felt both relief and confidence that our problem would be fixed quickly.

Curtis worked with the VOIP provider to resolve the issue. We were able to get our faxes out on time. We went with InnoTek because we are a small operation and needed to be certain IT issues would be handled quickly and professionally. I had every confidence that InnoTek fit the bill. Everyday proves I made the right call.”

-James O'Meara, Penn-Lee Footwear

“A Staff that I know I Can Talk to When Having Issues and Getting Resolved as Soon as Possible is a Big Deal.”

“The best part of InnoTek is having a piece of mind when it comes to having backups off site and they are looked at every day. Having a staff that I can trust and talk to when having issues and getting resolved as soon as possible is a big deal for us. Also another great thing is having the same tech because they know your business better. The staff really knows about networking and they also seem to share it with me and teach me some as well and make my job easier.”

-Amy Wilk, PALCO Federal Credit Union



“We Were Initially Concerned About Fitting InnoTek’s Security and Backup Services into Our Monthly Budget, but Boy are We Glad We Did!”



“Once again- Thank You InnoTek. You Saved Us Again! We were initially concerned about fitting InnoTek’s Security and Backup Services into our monthly budget, but boy are we glad we did! I can’t tell you how happy my staff and I are that InnoTek installed urBackup, as part of their security services. Recently we were infected by a Crypto Wall virus. All of our files on our server were corrupted and encrypted; it could have been a major disaster but wasn’t. They recovered our files and had us up and running in one hour.”

-Larry Marchetti, Hazleton Public Transit

“It Takes InnoTek An Average of 42 Seconds To Respond To Our Office.”



“It Takes You An Average of 42 Seconds To Respond To Our Office... Please Try To Reduce That To 30 Seconds....lol.”

-Harry Strausser, Remit Corporation

" InnoTek worries about our IT systems and processes, which frees up our staff to serve our customers."

“For the past several months, IT support has been one of our company's primary pain points. InnoTek has intentionally prioritized and tackled our IT frustrations, so our business can run efficiently and effectively. InnoTek worries about our IT systems and processes, which frees up our staff to serve our customers.”



-Ben Williams, Tuscarora Structures, Inc.

“Fred and His Team Have Transformed Our Network!”



“Fred and his team have transformed our slow and inefficient network to a fast, highly functioning network. InnoTek is very professional and responsive to any needs that arise with our IT system. I highly recommend InnoTek Computer Consulting.”

-Ed Missal, Mount Carmel Cogen

"Always have great experiences with the team at InnoTek."

-Aaron Vatter

"Dan is the man! Thank you as always!"

-Holly McWilliams

"Fixed the issue in a timely manner. Very much appreciated that."

-Mandy Hosler

"Prompt service. Addressed the issue exactly as requested."

-James Falletta

"Quick and friendly fix! Thank you!"

-Shawna Roleski

“If There’s an Issue, I Just Say, ‘Call InnoTek!’”



“I haven’t had to fix a computer myself since you guys came on. If there’s an issue, I just say, ‘call InnoTek.’”

-Brad Klebon, Klebon Insurance

“InnoTek Has Served Our Firm For The Past 6 Years And Are A Valuable Asset To Our Business!”

“When we started our endeavor into a service-related business we were concerned with how we would handle the large number of accounts. This business has many moving parts. It was important to have consistent information for our customer base.

Fred and his staff have been instrumental in providing solutions to complete our processes. We are extremely pleased with the flexibility urCloud provides our business. Our firm has Service Technicians who work remotely from their vehicles. This provides our office with real-time communications to these Techs. This is absolutely essential to us with sharing files for our customer base. The latest information, whether revised in the office or at the service address, provides our customers with the professionalism they deserve.

Innotek has served our firm for the past 6 years and are a valuable asset to our business.”

-David Zeitler, Menco Mechanical, LLC



“It Is A Huge Benefit To Us That We Have A Local And Reliable IT Company Around.”



“My compliments to Fred Reck and the computer business that he has built. InnoTek always does a very nice job with the work that they do. It is a huge benefit to us that we have a local, and reliable IT company around.”

-Fred Bennett, Fishing Creek Transportation

“I recommend these good folks without reservation.”



“Every time I call upon InnoTek for IT consulting services, they are expert, intelligent and highly responsive. We rely upon them. I recommend these good folks without reservation.”

-Robin Cole, The Rite Group

“We Never Had One Issue With The Services Being Provided.”

“We are so happy with the service that we are getting from InnoTek. All of the staff members are so knowledgeable and friendly. We never had one issue with the services being provided.

THANK YOU INNOTEK!”

-Theron Hausman, Beech Mountain Lakes Assn.



“Fred and the Team Are Among the Best in the Technology Industry.”



“Fred and the team are among the best in the technology industry.”

-Brian Curtis, DominionTech

“Just wanted to thank you for all you have done for the Bloomsburg Fair since your company took over our IT management. Your proactive approach to seeing that things are done correctly and with “The total picture in mind” has made a tremendous difference.

The prompt response to our calls along with the professional mannerism and knowledge of your staff has provided us with service that far exceeds my expectations. To say that you go beyond the norm is an understatement. With the recent flooding of the fairground and the loss of many of our computers, your forethought of having proper backup in place has proven invaluable.

Not only did you get us up and running again, you provided office space at your company for us so that we could keep up with essential things. Please feel free to use me as a reference for your business. I have already recommended your service to others.”

-Carey Howell

Grandstand Bloomsburg Fair

“I Recommend Your Services At Every Opportunity I Get.”



“Our systems have never run as well as they do now with InnoTek’s management. It is clear that you get what you pay for.

I recommend your services at every opportunity I get.”

-Mike VanDine, Hemlock Township Police Department

“I Can’t Think of One Negative Comment about InnoTek, the Staff, or Its Services.

“I was asked by Fred, Larry how are we doing, are you satisfied with our company and our services? I sat for a moment and thought about it, my reply is as follows: Perfect, Top Notch as always and a class act. I can’t think of one negative comment about Innotek, the staff, or its services.

Our staff here at Hazleton Public Transit agree that contracting with Innotek is money well spent. Personally for me the knowledge that our company’s information is safe and secure helps me sleep better at night. Thanks for your commitment to your craft, and I look forward to a secure future with you and your company.”

-Larry Marchetti, Hazleton Public Transit



“Our Agency is VERY Satisfied With the Service Provided by InnoTek.”



“We are looking forward in continuing this excellent business relationship with a company that manages our projects, protects our data, and saves us money.”

-Allen Breach, Locust Township

“InnoTek is an Important and Valuable Partner for our Technology Needs.”



“With all of the moving parts of a start-up, InnoTek is an important and valuable partner for our technology needs.”

-Oludare Odumosu, Ilera Healthcare

“The InnoTek Team is Very Helpful and Always Readily Available!”

“Curtis and his team are very helpful and always readily available. Thank you for all your help!”

-Sami Nikolic, Hazleton Public Transit



"Excellent Job For On-Call On a Holiday Weekend!"



William did an excellent job for on-call on a holiday weekend! He did everything that he could with a friendly voice and positive attitude! Thank you William!

-Holly McWilliams, Leighow Oil

"Prompt attention and
follow-through to
check on status."
-Shawna Renninger

"Solved my problem
politely and quickly."
-Scott Bailey

"Thank you for
your great service!"
-Paul Knox

"Super fast and
awesomeeee!!"
-Cesar Franco

"Worked with the utmost
care until they got my
issue resolved."
-Ali McKittrick

"Excellent service and
solutions!"
-Dave Zeitler

"We Are Very Happy With Their Work."



"We had a situation where 90% of our security cameras were rendered inoperable due to an electrical storm. InnoTek was the first one to return our call and come out and survey the situation. They in turn were also the first ones to get us a quote back. They finished the install in less time than they budgeted, with minimal interference to the office. We are very happy with their work."

-Scott Naughton, PALCO FCU.

"If You Need IT Support, I Recommend InnoTek."

"InnoTek Computer Consulting is fantastic. Very quick to respond and very knowledgeable about the issues that I need expert support for. Everyone that I have had the pleasure to interact with has been professional and friendly."

If you need IT support, I recommend InnoTek."

-Aaron Vatter, Edwin H Kleckner Inc



"Problems Solved Immediately."



"Stanley resolved an issue masquerading as another, and also trouble-shot a lag issue which was an added bonus. Huge help, and quick resolution! Thank you again!"

- Vicki Wetzel, Fishing Creek Transportation

"Would Highly Recommend Them"



"InnoTek has been a great partner to our company. Everyone from the owner down has been very responsive. If we have a problem it's taken care of in a few minutes. Would highly recommend them."

-Brandan Cromley, Edwin H Kleckner Inc.

"Great Communication!"

"Great communication! Very attentive and figured out how to make it work."

-Nicole Church, Performance Biomedical



"Very Patient and Always Able to Help Me Out!"

Every time I call in, I'm met with a positive attitude even though I don't always have my Stuff together. Very patient and always able to help me out with what I have going on. No matter how many times I have to call in, even if it's multiple times in one day, I'm still met with the same attitude and that is very refreshing. Kudos to the team.

-Shane Fogal, Ilera Healthcare



ILERA

“At first, I was hesitant to outsource our IT support because we traditionally kept this in house. However, our IT guy left us quite a IT mess and we needed to unravel one system at a time. I was not looking forward to that project, which is why we hired InnoTek. Having the team at InnoTek working together actually ended up saving us some money and gave me confidence as a business owner that things were getting done correctly with no short cuts. I have found that sometimes the longest distance between two points when it comes to IT is a short cut. The Premium Managed Services program that we are on is ideal for keeping us compliant. I can speak from experience that it’s far better to prevent IT problems from happening rather than incur the cost of cleaning up the mess after it’s happened. Although we stay on top of our backups and security, it gives us great peace of mind to know they’re watching for problems we can’t see.”

**-DWAYNE HEISLER,
REMIT CORPORATION**

"Very Good Experience."



"Very thorough and explained the process as she was working. Was mindful of my time, called me back when all was ready. Very good experience. Thank you!"

-Joshua Esposito, City of Hazleton Administration

"Very Knowledgeable and Willing to Help Us All Out."

"It is always great to work with all of the techs. Very knowledgeable and willing to help us all out. Great job by Will!"



-John Simkovich, City of Hazleton Police Department

"Everyone That I Deal With From InnoTek is Friendly and Knowledgeable..."



"Everyone that I deal with from InnoTek is friendly and knowledgeable with my issues that I need handled."

-Aaron Vatter, Edwin H. Keckner Inc.

"I Have Always Been Impressed With Fred's Commitment to Quality."



"I have known Fred Reck for 10 years. I have always been impressed with his commitment to quality and making sure he is on top of the latest technologies."

-Tom Malesic, EZSolution

"Thank You So Much!"

"Shannon, helped me find my secure email quickly, and then she even showed me how to enable it if it disables itself again. Thank you so much, Shannon!"



-Kimberly Erwine, Hamilton Dental Care.

"I Never Have an Issue That InnoTek Can Not Fix."



"Handled the situation for me as usual. I never have an issue that InnoTek can not fix."

-Aaron Vatter, Edwin H Kleckner Inc

"Quick,
professional,
made sure
everything
worked. Cleaned
up perfectly."

*-Catherine Bram
Usera*

"Successfully
dealt with my
SonicWall issue
quickly."

-Anthie Christos

"Easy and
helpful.
Thank you!"

*-Rowland
Echekwu*

"Excellent top-of-
the-line service
every time!"

-Ali McKittrick

"Super fast
resolution of my
issue (updates to a
document not
saving)!"

-Catherine Gonzalez

"Great service
on replacing my
docking station!"

-Robert Hoegg

"Super Helpful in Helping Me Navigate My Computer Issues."



"William answered my computer questions in a way that I can understand :), and super helpful in helping me navigate my computer issues."

-Kim Erwine, Hamilton Dental Care.

"I Always Have Great Experiences!"

"I always have great experiences with the team at InnoTek."



-Aaron Vatter, Edwin H Kleckner Inc.

"My Issue Was Resolved In a Timely Manner."



It was a pleasure to work with Stanley and William. They fixed my set-up issue and got me back up and running. Highly professional with a personable demeanor which is well received and appreciated."

-Jerry Passalacqua, TerrAscend USA Corporate

"Helpful and Thoughtful of Workflow."



"Stanley is always very helpful and thoughtful about workflow while waiting for an answer. We have a temporary fix to the issue printing in Excel, which happened quickly."

-Nyky Crabb, Community Strategies Group.

"I Would Have to Give Them a 12 Out of 10."

"There is not a category for how we feel with the service that we get from all the techs from Innotek. They all do a really great job. If I had to score their customer service and knowledge and willingness to assist us, I would have to give them a 12 out of 10. Great job and thank you for assisting us with our problem."

-John Simkovich, Hazleton Police Department.



"Resolved My Issue in a Very Time Effective Manner."



"Dan was so kind and helpful and resolved my issue in a very time effective manner. We are a busy retail establishment and he helped to get us back up and running, and for that, I am grateful."

-George Ike, TerrAscend Stroudsburg

"I am the IT Manager at Milco Industries, Inc., located in Bloomsburg PA. We have been using InnoTek for about 1½ years. In today's world, just one person can't do everything. The world of computing and technology is becoming more and more complicated, and I can't be an expert in routers, servers, email, VOIP, the cloud, and so on. I use InnoTek to fill-in the gaps. I handle all of the day-to-day issues, and InnoTek backs me up with their knowledge of the other things. Since starting with InnoTek, we have put in an Exchange Server then added a Domain Server, Application Server, and Backup Server. We have put VPN's in place between Bloomsburg and our New Jersey office, our NYC office, and our plant at an international remote location. Our plant has two internet connections with automatic fail over. We have put a VOIP system, setup by InnoTek, in our New Jersey location and will soon put a new VOIP system in our main location in Bloomsburg.

Whenever I have issues or just questions, InnoTek is there to help me out. Everyone at InnoTek is very personable and easy to deal with. I highly recommend InnoTek Computer Consulting to any company who is in need of IT management, or who simply needs additional expertise to fill in the gaps with an existing IT Department."

***-David Mosteller,
Milco Industries, Inc.***

"Fast and Professional."

"Curtis was fast and professional. He took over my computer screen and made all of the necessary fixes to get me going at 9:50 pm!"

-Jerry Passalacqua, IHC Management

"Stopped Me From Getting Frustrated."

"It was great. Shannon has helped me on multiple occasions even when I said "we'll see" to her request to have me change my password. Shannon also helped me print my items which stopped me from getting frustrated, so thanks!"

-Anthony Cetrulo, TerrAscend Boonton



"Went the Extra Mile."

"Stanley went the extra mile to help with a printer driver issue on my external laptop. I really appreciate it!"

-Vicki Wetzel, Fishing Creek Transportation

FISHING CREEK
TRANSPORTATION

"Called back in a timely manner."



"The tech took down my questions and called back with the results of my questions in a timely manner."

-Vickie Welch, Hutchison Insurance Agency

"Made my day a lot easier."

"Shannon was Awesome. She hooked up both printers so quickly. She made it look so easy. She made my day a lot easier. Thank you!"

The logo for Fishing Creek Transportation, featuring the text "FISHING CREEK" above "TRANSPORTATION" in a blue circle.

FISHING CREEK
TRANSPORTATION

-Suzette Bingaman, Fishing Creek Transportation

"Thank you for all of your help."

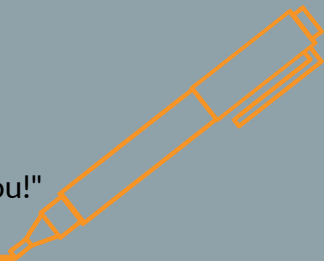


"William was very quick to respond to my request for assistance. He was professional and considerate. The issue was resolved in a few minutes, enabling me to complete the tasks I had started earlier this morning. Thank you for all of your help."

-Angelo Gadola, Hazleton Police Department

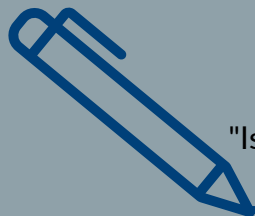
"The team was responsive and thorough! Thank you!"

-Lynn Gefen



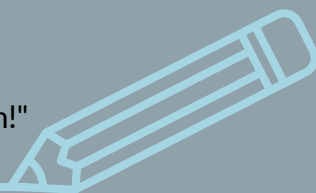
"Issue was resolved the same day and in very few steps."

-Scott Naughton



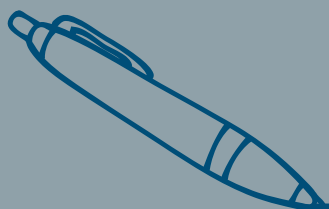
"Great response time, good service. Solved Problem!"

-Willis Peachey



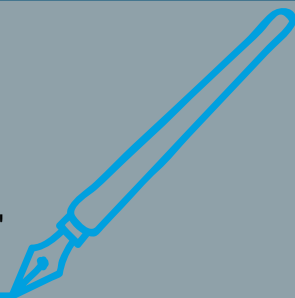
"Issue fixed quickly with explanation!"

-Ryan Bond



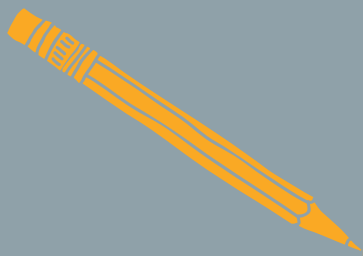
"Easy to talk to and great walk through instructions."

-Andrew Rivera



"Shannon just saved me hours of work."

-Rich Kisner



"I am so grateful..."



"Stanley and the InnoTek team did an excellent job of responding to the computer emergency caused by my mistake. I am so grateful Stanley was able to resolve this on a moment's notice and in short fashion. Thank you!"

-Pat O'Connell, O'Connell Law Firm

"I always enjoy calls with InnoTek."

"Amazing staff very helpful, call was only about 3 minutes and I had everything I asked for. Very polite. I always enjoy calls with InnoTek. Keep up the great work!"

-Shane Fogal, Ilera Healthcare LLC



"Everyone at InnoTek is kind and helpful."



"Everyone at InnoTek is kind and helpful. I personally appreciate how they help (even if it's something simple) and don't make me feel ridiculous for not knowing how to fix it myself. I truly appreciate each one who has helped me in person and over the phone."

-Kim Erwine, Hamilton Dental Care

"Made sure to offer additional help if needed."



"Stanley genuinely has the perfect personality for customer service. He always calls back quickly when he can't answer the phone. Today, I was able to reboot and eventually the problem resolved by doing that. When Stanley called back to check on the issue, he made sure to offer additional help if needed."

-Nyky Crabb, Community Strategies Group

"While I worked it was done in the background!"

"I tried emailing my IT request versus calling and my request was completed so quickly. Thank you. While I worked it was done in the background!"

-Patty Donohue, TerrAscend USA Corporate



"I was able to get right back to work!"



"As always, Stanley was helpful and patient while I shared what the issues were. He responded quickly, and I was able to get right back to work!"

-Kim Erwine, Hamilton Dental Care

“Fred and his team are proactive when it comes to computer technology and preventative maintenance. This is something that I have limited knowledge about and count on InnoTek to protect our data. InnoTek keeps up with our virus software, backups and other computer maintenance issues. I call them and they respond quickly. That’s money to me since my business is a fee for service business. If my computers are down, I’m not billing.

By outsourcing all computer maintenance to InnoTek, it frees me up to provide services to our clients and allows me additional time to expand our business. It is such a pleasure to find someone that does what they say they can do. We are so happy with InnoTek’s service, we have been referring our clients to them also.”

**-Cathy A. Wetzel,
Prime Business Advantage**

Still Not Convinced?

Over **1000 more** positive service desk reviews
can be found **here**.



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